

## JOB DESCRIPTION

- Job Title:** Cleaner
- Hourly Rate/Salary:** £12 per hour
- Immediate Manager:** Operations Manager
- Responsible to:** CEO  
NST Board of Trustees
- Hours:** Minimum of 10 hours per week
- Experience Required:** 1yr's experience in a similar role desired
- Special Conditions:** This post is subject to a clear enhanced DBS check. Required to be a key holder and responsible for the building security.
- Control of Resources:** To be responsible, alongside other NST staff for equipment and materials; ordering supplies and monitoring stock levels and the correct use and security of equipment.
- Health & Safety Welfare:** To work in accordance with NST and Local Authority's Health and Safety and Welfare standards.
- Purpose & Objectives:** To keep the properties in a clean and hygienic condition, reporting any issues that require action to ensure that our facilities are of the highest standard.

The Next Step Trust  
The Hoover Building, Westfield Street, Halifax, HX1 2DN  
Tel. 01422 330938  
[admin@nextsteptrust.co.uk](mailto:admin@nextsteptrust.co.uk) [www.nextsteptrust.org.uk](http://www.nextsteptrust.org.uk)  
Registered Charity No. 1114197  
Registered Company No. 5711840



## Principle Duties:

1. To work as a member of the team.
2. To maintain high standards of hygiene and cleanliness throughout the properties.
3. Follow procedures to maintain infection control.
4. Clean all floors, carpets, walls, internal glass, skirting and surfaces in communal areas.
5. Clean all floors, carpets, walls, internal glass, skirting and surfaces in communal areas.
6. Clean and wash all areas of communal toilets
7. Report any issues or faults found to the Operations Manager.
8. Check on cleaning materials – follow COSHH guidelines on the use of cleaning products and stock control.
9. Clean the kitchens, general rooms and offices.
10. Correctly dispose of general and clinical waste.
11. Maintain the security of the premises.
12. Undertake any other duties as may be required from time to time.
13. To be responsible, alongside other NST staff for the correct use of equipment/materials and informing the Operations Manager or other senior staff members of any potential risks and faults, including restocking as necessary.
14. To work in accordance with NST's Equality policy.
15. To support the aims and objectives of NST and adhere to our confidentiality policy.
16. To participate in training as appropriate

## Other Responsibilities

1. To be flexible in working to attend meetings
2. Work across centres as required

## **Secondary Duties:**

1. To work flexibly in line with the requirements of the Trust
2. To be concerned with the public relations and as far as possible, help maintain The Next Step Trust image and standards.
3. To participate in training as required by the post
4. To work in accordance with Next Step Trust Safeguarding procedures, respond in a timely and escalate any concerns
5. To work in accordance with The Next Step Trust's Equal Opportunities Policy
6. To perform all duties in accordance with Health and Safety procedures and to highlight any Health and Safety concerns
7. To perform all duties taking account of confidentiality and in line with GDPR.
8. To work as a member of the team to contribute where necessary to the needs of the Next Steppers and their parents/carers/guardians
9. To support the Values and Objectives of The Next Step Trust which are listed below

- **Commitment:**

The people who use our services need to know that we are here for the long-term – that we will be walking the next steps with them. Our partners and suppliers need to recognize our commitment too, so that we can all work together to support more fulfilling lives for people with complex needs. We will be consistent, determined and embrace the challenges in our work, and always be focused on being the best we can be for the people we are here to support.

The Next Step Trust  
The Hoover Building, Westfield Street, Halifax, HX1 2DN  
Tel. 01422 330938

[admin@nextsteptrust.co.uk](mailto:admin@nextsteptrust.co.uk) [www.nextsteptrust.org.uk](http://www.nextsteptrust.org.uk)

Registered Charity No. 1114197  
Registered Company No. 5711840



- **Respect :**

We see people as people, and respect them for their differences. There are boundaries within which we expect people to act, and these are based on putting the people we support at the heart of all we do. The respect we have for our work will never allow those boundaries to be compromised.

- **Friendship:**

The Trust will extend the hand of friendship to the people who use our services but also to their families too. By being here, we will create a place where people can come together, have a sense of belonging, and feel welcome. We will demonstrate loyalty and honesty to our partners and suppliers, and ask for this in return. Friendship will help overcome challenges in a way that conflict cannot, and through this we will be able to do the best we can for the people we support.

- **Adaptability:**

It is important to our Next Steppers and their families that we are able to respond to their developing health and social needs. We are confident in working together in a flexible manner to respond and be resilient towards changes in the world around us.

- **Kindness**

To make everyone feel included and happy we are kind to each other. We will listen, show compassion and be considerate to others. We will make time to learn and respect others thoughts and feelings.

10. To work towards implementing the principles of equality, diversity and inclusion. At The Next Step Trust we promote an inclusive service to our community where no individual will be unjustly discriminated against. This includes, but is not limited to, discrimination because of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.

### Occasional Duties:

1. To undertake such other duties and responsibilities as may be determined from time to time by the management group in consultation with the post holder.



The Next Step Trust  
The Hoover Building, Westfield Street, Halifax, HX1 2DN  
Tel. 01422 330938

[admin@nextsteptrust.co.uk](mailto:admin@nextsteptrust.co.uk) [www.nextsteptrust.org.uk](http://www.nextsteptrust.org.uk)

Registered Charity No. 1114197  
Registered Company No. 5711840



**Job Description Agreed By:**

\_\_\_\_\_

Manager

\_\_\_\_\_

Date

\_\_\_\_\_

Employee

\_\_\_\_\_

Date



The Next Step Trust  
The Hoover Building, Westfield Street, Halifax, HX1 2DN  
Tel. 01422 330938

[admin@nextsteptrust.co.uk](mailto:admin@nextsteptrust.co.uk) [www.nextsteptrust.org.uk](http://www.nextsteptrust.org.uk)

Registered Charity No. 1114197  
Registered Company No. 5711840

